

FAVERSHAM POOLS

Equal Opportunities and Diversity Policy

This policy is designed for candidates who have enrolled on any course or renewal at Faversham Pools within the Approved Training Centre (ATC).

Faversham Pools is committed to deliver a service and range of qualifications that are fair, accessible and do not include any unnecessary barriers to entry.

Faversham Pools commits to incorporating specific and appropriate duties in respect of implementing the equal opportunities policy into job descriptions and work objectives of all staff.

Faversham Pools will provide equality training and guidance as appropriate to our staff; including staff induction training as well as further on-going courses as identified via our internal staff performance review arrangements trainer/assessors are familiar with our equal opportunities and diversity policy and procedure.

Faversham Pools expects candidates to have equal access to training and assessment for qualifications irrespective of their sex, marital status, age, religion, race, nationality or ethnic origin or disability*. Assessment must similarly be undertaken without discrimination.

For complaints regarding issues of inequality please refer to the Faversham Pools complaints policy. on the Lifeguard training section at www.favershampools.com

Where complaints relating to issues of inequality cannot be satisfactorily resolved by Faversham Pools , candidates must be made aware of their right to appeal to IQL UK via the arrangements outlined in the appeals policy the Lifeguard training section at www.favershampools.com .

*please review ATC/P Special Considerations and Reasonable Adjustments Policy as found the Lifeguard training section at www.favershampools.com

Review arrangements

Faversham Pools will review the policy annually and revise it as and when necessary in response to customer and learner feedback, changes in our practices, actions from the regulatory authorities or external agencies or changes in legislation.

If you would like to feedback any views, please contact us via the details provided below.

RLSS Centre Co-ordinator
Faversham Pools
Leslie Smith Drive
Faversham
Kent. ME13 8PW
comments@favershampools.com
Tel. No. 01795532426